

## Everyone – Accessing CWI-Public WiFi

**Created:** December 11, 2017

**Author:** Tony Armfield

**Last updated:** 12/6/2021, by Richard Goldsberry

**Operating System / Version:** Windows 10, Android, iOS

**Application / Version:** N/A

**Hardware Version:** N/A

**Summary/Scenario:** How to connect to the CWI-Public WiFi as a student or employee. Outlined are the steps to connect if you have an Android, Apple as well as a Windows computing device.

### Steps-to-Take:

#### Steps to Take (Window device):

1. Click the Wireless network icon in the system tray



Windows 7 Icon



Windows 10 Icon

2. Click on “CWI-PUBLIC”

- If a browser window does not automatically open and take you the authentication page; then open a browser window manually and visit <http://cw.edu> or any unsecure (non https site) website.
- You can also copy and paste the direct URL to the authentication page:  
<https://guest.cw.edu:8443/portal/PortalSetup.action?portal=17bdacd2-ac4b-11e6-88c4-00505689fad1&sessionId=0a0a0264000b571a6019874c&action=cwa#&ui-state=dialog>

3. Once on the Authentication page, you will be asked to log in.

The screenshot shows the 'CWI Guest Portal' sign-on interface. At the top, a dark teal header contains the text 'CWI Guest Portal'. Below this, a white sign-on box is centered on a light gray background. Inside the box, the heading 'Sign On' is followed by 'Welcome to the CWI Guest Portal.' and a link 'Don't have an account?'. Instructions for students to use Blackboard credentials are provided, along with a note to click the 'Don't have an account?' link if no credentials are present. There are input fields for 'Username:' and 'Password:'. A scrollable text area contains the 'CWI Computer Use Policy'. Below the policy is a checkbox labeled 'I agree to the terms and conditions' and a 'Sign On' button.

4. If you do not have an account set up with CWI (if you do not have a CWI email address; such as a guest) please click the link “Don’t have an account?”

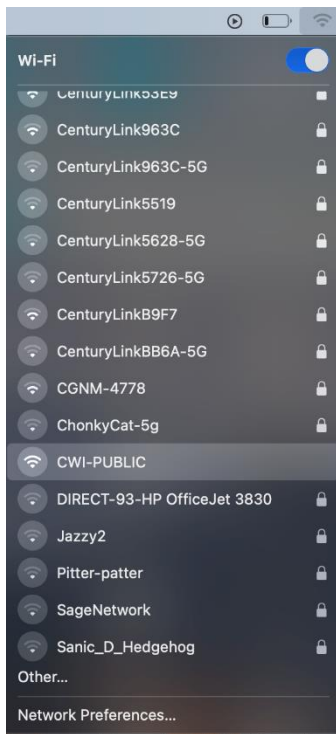
- Enter the following information
- First Name
- Last Name
- Email Address
- Phone Number (this is used to text you a security code)
- Reason for Visiting
- Click “Register”

5. If you already have an account set up, please enter your Blackboard log in credentials to successfully connect to the CWI-Public WiFi.

- Students will need to use their full CWI email address, [username@my.cwi.edu](mailto:username@my.cwi.edu) and
- Employees will need to use [username@cwi.edu](mailto:username@cwi.edu).
- The password will be your current CWI password. Make sure you place a checkmark at the bottom that you agree to the terms before you click on “sign on” to successfully connect.

#### **Steps to Take (Apple macOS - Computers):**

1. Click on the WiFi icon in the upper right corner and select “CWI-PUBLIC”. If it does not appear in the list right away select “view other networks” in order to see all the networks available.



2. After selecting CWI-Public, a window should open with the Authentication page where you will need to log in.

**Sign On**  
 Welcome to the CWI Public Portal.  
[Don't have an account?](#)  
 STUDENTS: Use your Blackboard username and password.  
 If you do not have a username and password, please click the link that says "Don't have an account?"

**Username:**

**Password:**

The CWI Computer Use Policy outlines the acceptable use of computer information systems, network resources, and technology resources and is available throughout the campus for students, faculty, and staff. Access to computer systems, networks, and equipment imposes certain responsibilities and obligations and is granted subject to College policies and local, state, and federal laws. Acceptable use is always ethical, non-offensive, reflects academic honesty, and shows restraint in the consumption of system resources. It demonstrates respect for intellectual property, ownership of information, system security mechanisms, and individuals' rights to privacy and to freedom from intimidation and harassment. The access to and utilization of CWI Information Technology resources is granted to students, faculty, and staff as appropriate to

guest.cwi.edu Cancel

- If a browser window does not automatically open and take you the Authentication page; then open a browser window manually and visit <http://cwi.edu> or any unsecure (non https site) website.
- You can also copy and paste the direct URL to the authentication page:  
<https://guest.cwi.edu:8443/portal/PortalSetup.action?portal=17bdacd2-ac4b-11e6-88c4-00505689fad1&sessionId=0a0a0264000b571a6019874c&action=cwa#&ui-state=dialog>

3. If you do not have an account set up with CWI (if you do not have a CWI email address; such as a guest) please click the link “Don’t have an account?”.

- Enter the following information
- First Name
- Last Name
- Email Address
- Phone Number (this is used to text you a security code)
- Reason for Visiting
- Click “Register”

4. If you already have an account set up, please enter your Blackboard log in credentials to successfully connect to the CWI-Public WiFi.

- Students will need to use their full CWI email address, [username@my.cwi.edu](mailto:username@my.cwi.edu) and
- Employees will need to use [username@cwi.edu](mailto:username@cwi.edu).
- The password will be your current CWI password. Make sure you place a checkmark at the bottom that you agree to the terms before you click on “sign on” to successfully connect.

Join "CWI-PUBLIC"

Password:

technology resources and is available throughout the campus for students, faculty, and staff. Access to computer systems, networks, and equipment imposes certain responsibilities and obligations and is granted subject to College policies and local, state, and federal laws. Acceptable use is always ethical, non-offensive, reflects academic honesty, and shows restraint in the consumption of system resources. It demonstrates respect for intellectual property, ownership of information, system security mechanisms, and individuals' rights to privacy and to freedom from intimidation and harassment. The access to and utilization of CWI Information Technology resources is granted to students, faculty, and staff as appropriate to support their individual learning and instructional needs. All Information Technology resources are owned and operated by CWI and access rights may be restricted for an individual if inappropriate activities are identified. In the event that an individual's access rights are restricted or terminated, appeals may be initiated through the following office:  
**Craig Brown | Vice President, Operations**  
**Phone: 208.562.3412**  
**E-mail: [craigbrown@cwi.edu](mailto:craigbrown@cwi.edu)**

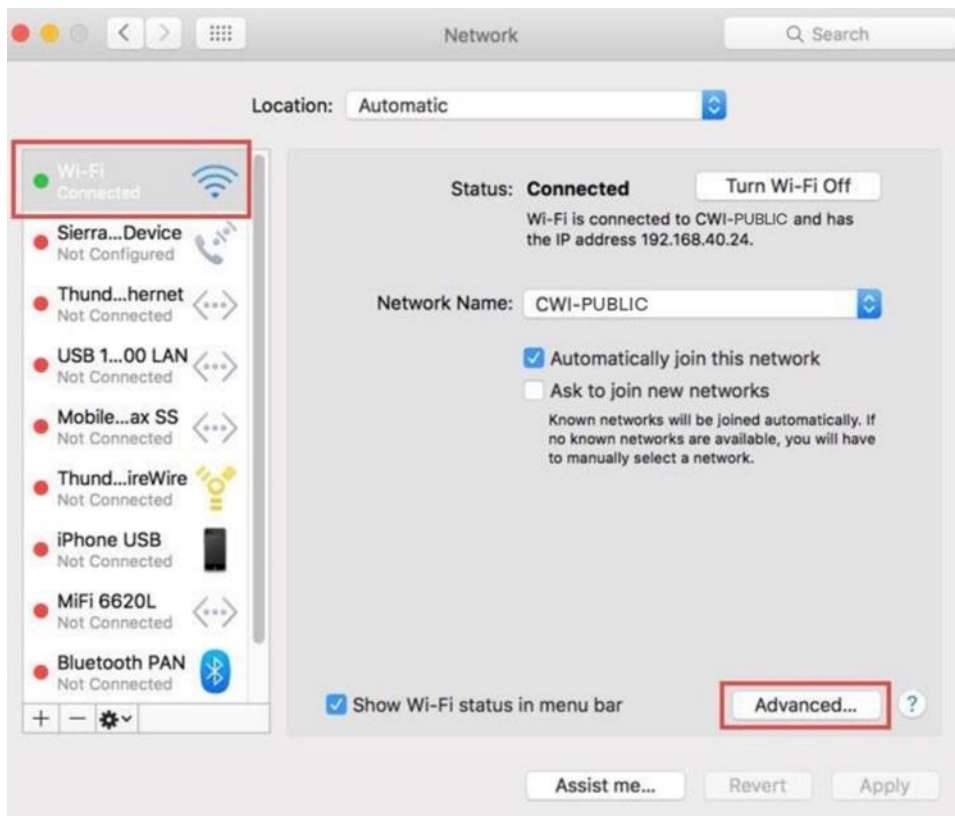
☐ I agree to the terms and conditions

Sign On

guest.cwi.edu Cancel

**NOTE:** If you are having issues connecting to the CWI-Public Wifi on your Apple Device, please follow the steps to forget your Network.

1. Locate System Preference in the upper left-hand corner by clicking on the apple icon.
2. In System Preferences click on Network.
3. Under the Network settings, select CWI-Public Wifi and click on “Advanced”



4. Select CWI-Public as your preferred network and select the “-” button and it will remove the network from your list of preferred networks.

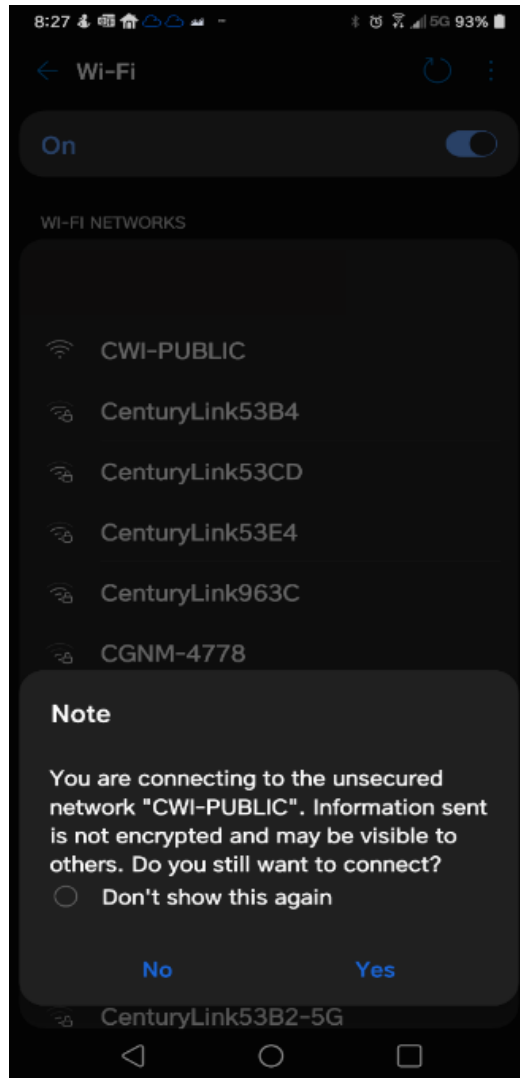


5. To complete the process, turn the Wifi off and back on and try to connect to the CWI-Public Wifi again.

### Steps to Take (Mobile Phones):

#### **Android (Most phones and tablets):**

1. From your phone, navigate to the Settings app. Select “Network and internet” and/or “Wi-Fi”. Tap the “CWI-PUBLIC” network that appears. You might receive the note shown below in the screenshot. We recommend checking the box for “Don’t show this again” and to click “yes”.



2. Once connected, your browser should automatically open to the Authentication page.

13:52 LTE

## Sign in to CWI-PUBLIC

https://quest.cwi.edu

**CWI** COLLEGE OF WESTERN IDAHO **CWI Public Portal**

### Sign On

Welcome to the CWI Public Portal.

[Don't have an account?](#)

**STUDENTS:** Use your Blackboard username and password.

If you do not have a username and password, please click the link that says "Don't have an account?"

**Username:**

**Password:**

The CWI Computer Use Policy outlines the acceptable use of computer information systems, network resources, and technology resources and is available throughout the campus for students, faculty, and staff. Access to computer systems, networks, and equipment imposes certain responsibilities and obligations and is granted subject to College policies and local, state, and federal laws. Acceptable use is always ethical, non-offensive, reflects academic honesty, and shows restraint in the consumption of system resources. It demonstrates respect for

☐ I agree to the terms and conditions

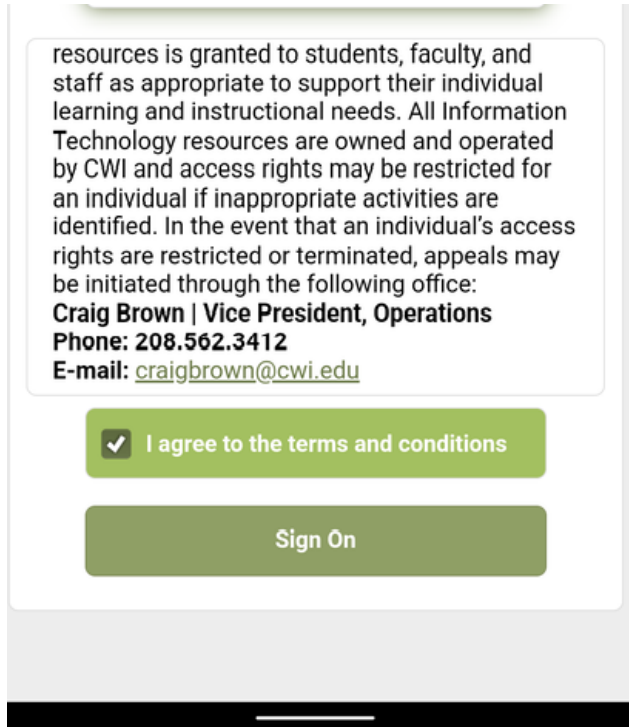
- If a browser window does not automatically open and take you the Authentication page; then open a browser window manually and visit <http://cwi.edu> or any unsecure (non https site) website.
- You can also copy and paste the direct URL to the Authentication page:  
<https://guest.cwi.edu:8443/portal/PortalSetup.actio?portal=17bdacd2-ac4b-11e6-88c4-00505689fad1&sessionId=0a0a0264000b571a6019874c&action=cwa#&ui-state=dialog>

3. If you do not have an account set up with CWI (if you do not have a CWI email address; such as a guest) please click the link "Don't have an account?".

- Enter the following information
  - First Name
  - Last Name
  - Email Address
  - Phone Number (this is used to text you a security code)
  - Reason for Visiting
- Click "Register"

4. If you already have an account set up, please enter your Blackboard log in credentials to successfully connect to the CWI-Public WiFi.

- Students will need to use their full CWI email address, [username@my.cwi.edu](mailto:username@my.cwi.edu) and
- Employees will need to use [username@cwi.edu](mailto:username@cwi.edu).
- The password will be your current CWI password. Make sure you place a checkmark at the bottom that you agree to the terms before you click on “sign on” to successfully connect.



resources is granted to students, faculty, and staff as appropriate to support their individual learning and instructional needs. All Information Technology resources are owned and operated by CWI and access rights may be restricted for an individual if inappropriate activities are identified. In the event that an individual's access rights are restricted or terminated, appeals may be initiated through the following office:  
**Craig Brown | Vice President, Operations**  
**Phone: 208.562.3412**  
**E-mail: [craigbrown@cwi.edu](mailto:craigbrown@cwi.edu)**

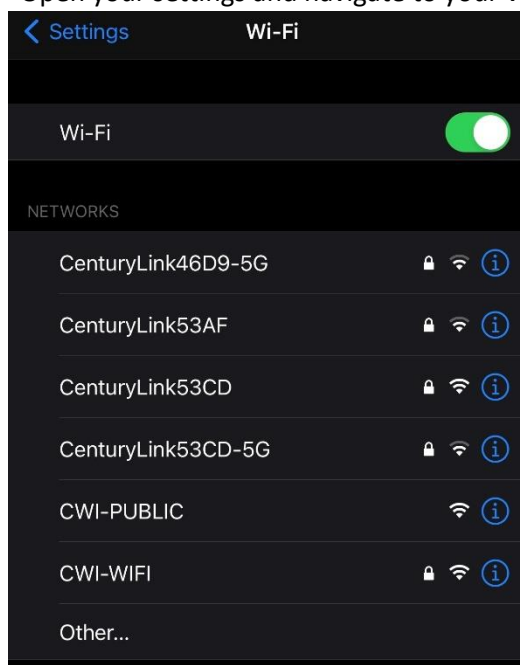
☒ I agree to the terms and conditions

Sign On

### Steps to Take (Mobile Phones):

#### **Apple (iPhones and Tablets):**

1. Open your settings and navigate to your WiFi settings. Select the network CWI-Public.





2. After selecting CWI-Public WiFi, a browser window should pop up and prompt you to log in to your account.

The screenshot shows a mobile browser interface for the 'CWI Guest Portal'. At the top, the address bar shows 'guest.cwi.edu' and 'CWI-PUBLIC'. Below the address bar is a navigation bar with 'Log In' and 'Cancel' buttons. The main content area is titled 'CWI Guest Portal' and contains a 'Sign On' section. The 'Sign On' section includes a welcome message, a link for 'Don't have an account?', and instructions for students to use their Blackboard username and password. It also provides a link for users without a username and password. Below the instructions are input fields for 'Username' and 'Password'. At the bottom, there is a checkbox for 'I agree to the terms and conditions' and a 'Sign On' button.

- If a browser window does not automatically open and take you the Authentication page; then open a browser window manually and visit <http://cwi.edu> or any unsecure (non https site) website.
  - You can also copy and paste the direct URL to the Authentication page:  
<https://guest.cwi.edu:8443/portal/PortalSetup.action?portal=17bdacd2-ac4b-11e6-88c4-00505689fad1&sessionId=0a0a0264000b571a6019874c&action=cwa#&ui-state=dialog>
3. If you do not have an account set up with CWI (if you do not have a CWI email address; such as a guest) please click the link “Don’t have an account?”.
- Enter the following information
  - First Name
  - Last Name
  - Email Address
  - Phone Number (this is used to text you a security code)
  - Reason for Visiting
  - Click “Register”
4. If you already have an account set up, please enter your Blackboard log in credentials to successfully connect to the CWI-Public WiFi.
- Students will need to use their full CWI email address, [username@my.cwi.edu](mailto:username@my.cwi.edu) and
  - Employees will need to use [username@cwi.edu](mailto:username@cwi.edu).
  - The password will be your current CWI password. Make sure you place a checkmark at the bottom that you agree to the terms before you click on “sign on” to successfully connect.